

Good news!

China Eastern Airlines Cooperation Discount Is On!

好消息！东方航空合作折扣来袭！

NYU Shanghai has signed a cooperative agreement with China Eastern Airlines Corporation Limited which will bring discounted airfares and other benefits to the community !

上海纽约大学已与中国东方航空股份有限公司签署合作协议，该协议将为我校师生社群带来机票折扣及其他相关福利。

1. Benefits to Business Travel

The ticket booking process remains unchanged. After obtaining the spend authorization approval, tickets can be purchased through the university's long-term authorized travel service providers, FASCO and CITS. When booking flights with China Eastern Airlines or its subsidiaries, the backend system of the service provider will automatically apply the corresponding preferential rates as per the agreement (This preferential rates are not applicable to the Chinese Spring Festival and National Day holidays) .

机票预订方式保持不变：在完成相应差旅审批后，可通过学校长期合作的授权差旅服务商——外航服（FASCO）和国旅运通（CITS）进行购票。若预订东航或其旗下航空公司的航班，服务商后台系统将自动套用协议对应的优惠价格（此优惠价格不适用于春节与国庆期间）。

The contact details for FASCO and CITS are provided below:

1) FASCO

Email: nyush@efasco.com

Domestic Phone: +86 021-962990 International Phone: +86 021-24099629

2) CITS

Email: bt.cn@citsgibt.com

Hotline: +86 010-87155000

Client Code: 1281

以下附上外航服与国旅运通的预订方式：

1) 外航服

邮箱：nyush@efasco.com

国内电话: +86 021-962990 / 海外电话: +86 021-24099629

2) 国旅运通

邮箱: bt.cn@citsgbt.com

热线电话: +86 010-87155000

客户代码: 1281

2. Benefits to Personal Travel

1) Discounts for Personal Flights through FASCO and CITS:

通过外航服（FASCO）和国旅运通（CITS）预订个人机票优惠：

All faculty, staff, and students can also make personal travel bookings through the two aforementioned authorized travel service providers and pay individually to enjoy the discounted airfares.

所有教职员工及学生也可通过上述两家学校长期合作的差旅服务商预订私人旅行机票，自行支付费用即可享受相应折扣优惠。

2) "Happiness Benefits" Discounts of China Eastern Happiness Zone

东航幸福专区的“幸福礼遇”：

China Eastern Airlines offers value-added services for faculty, staff, and students' personal travel. After completing the relevant corporate verification process on the China Eastern Airlines app, individuals can enjoy associated supplementary services during personal travel. The specific operational procedures are as follows:

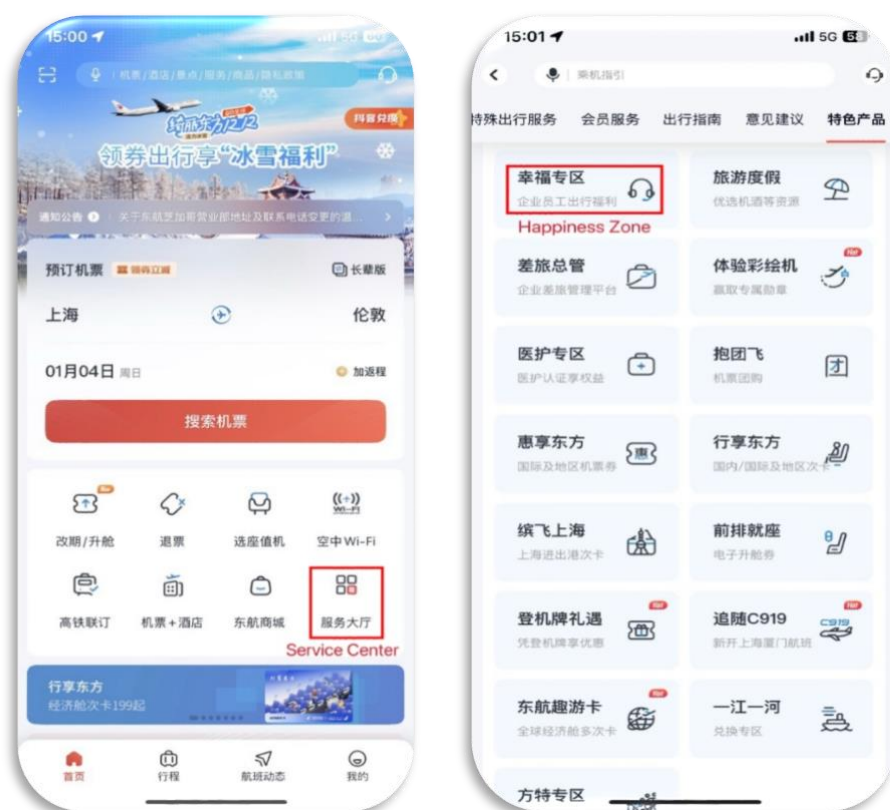
东航也为广大教职员工和学生的私人旅行提供了增值服务。在东航 APP 经过相关企业认证程序后，便可在私人旅行中，也能享受到相关的附加服务。具体操作方式如下：

After the company email suffix is registered with China Eastern, individuals can use their personal company email to complete corporate information verification. Once verified, logging into the China Eastern website or app allows access to exclusive "Happiness Benefits" discounts for China Eastern and Shanghai Airlines tickets. Both "Eastern Miles" members and their beneficiaries can enjoy these exclusive "Happiness Benefits" when purchasing tickets together or when beneficiaries purchase tickets separately (Corporate information verification is only supported in the China Eastern Airlines APP, and the English version is temporarily unavailable).

公司邮箱后缀通过东航备案，可使用个人公司邮箱进行企业信息认证，通过后登录东航官网或 APP 即可享受东上航机票“幸福礼遇”专属优惠。“东方万里行”会员及受益人同时购票或受益人单独购票时，均享有“幸福礼遇”专属优惠（企业信息认证仅支持在东航 APP 中进行，且暂不支持英文版）。

Step 1: Log into the app, enter the homepage "Service Center," find "Featured Products" - "Happiness Zone";

第一步：登陆 APP，进入首页“服务大厅”，找到“特色产品”-“幸福专区”：



Step 2: Enter "Happiness Zone" - Happiness Verification, input your corporate email to confirm your company information, receive a verification code, and submit;

第二步：进入“幸福专区”-幸福认证，输入企业邮箱确认所在企业信息，收取验证码提交：



Step 3: After successful verification, employees can use the "Exclusive Booking" portal or search for flights directly on the homepage to enjoy the following Happiness products for themselves and their beneficiaries:

----- Happiness Fares. After successful verification, group employees and their beneficiaries can enjoy exclusive "Happiness Fare" discounts.

----- Special Offers. Booking tickets through the "Exclusive Booking" portal in the "Happiness Zone" not only provides "Happiness Fares" but also access to special promotional prices for specific periods and flights.

----- Verification Exclusive Welcome Pack. Upon first successful verification, you will receive a new customer exclusive welcome pack in the "Happiness Zone," including a 50 RMB domestic flight coupon, a domestic Wi-Fi voucher, and a domestic self-operated lounge voucher (specific benefits are subject to actual display).

----- Claim Free Coupons. Before purchasing tickets, group employees can claim free service benefit coupons through the "Exclusive Booking" portal in the "Happiness Zone," including a 50 RMB domestic flight coupon, a domestic Wi-Fi voucher, and a domestic self-operated lounge voucher (specific benefits are subject to actual display).

***Note: For beneficiary rules, please search for "beneficiary" within the app.**

第三步：认证成功后，员工可通过“专享购票”或首页直接查询航班，为本人及受益人享受以下幸福产品：

-----幸福价。认证成功后，集团员工及其受益人可享受“幸福价”专属价格优惠

-----特惠产品。通过“幸福专区”-“专享购票”入口购票，不仅可享受“幸福价”，还可享受部分时段及航班的特惠产品价格。

-----认证尊享礼包。首次认证成功后，可获得“幸福专区”新客认证尊享礼包，包括 50 元国内机票红包，国内 WIFI 券，国内自营贵宾室券（具体服务礼遇以实际展示为准）。

-----领取免费卡券。集团员工购票前，可通过“幸福专区”-“专享购票”入口领取免费服务礼遇卡券，包括 50 元国内机票红包，国内 Wi-fi 券，国内自营贵宾室券（具体服务礼遇以实际展示为准）。

*Note: For beneficiary rules, please search for "beneficiary" within the App.

***注:受益人规则请在 APP 搜索“受益人”**

